

Employee Assistance Program

Wheeler EAP
1-800-275-3327
Call day or night

What is the Wheeler Employee Assistance Program (EAP)?

At some point in our lives, most of us experience problems that affect our lives and work. The Wheeler EAP is a confidential counseling program that helps employees with family or marital difficulties, stress, alcoholism, drug abuse, or emotional problems. In addition, the EAP can locate resources for eldercare, financial and legal services, support groups, and various other needs.

What kind of help is available?

When you or your family members contact the EAP, you have an opportunity to speak confidentially with a professional counselor who offers support, guides you to an appropriate service to help resolve your problems, and follows up to see that you have received the help needed.

What happens when I call?

You will speak with one of the EAP professional counselors and a confidential appointment will be made to discuss your situation at a location convenient to you. After meeting you, the EAP counselor will recommend a plan of action. This may include referring you for ongoing personal counseling, legal assistance, financial counseling or some other help, depending on what you need.

What is the cost?

The EAP is a company benefit with a predetermined number of sessions at no cost to you. When further help is needed, we make every effort to direct you to help which is not a financial burden.

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How does the program work?

Our goal is to help employees and their dependents solve problems that may interfere with their job, health, or general well-being. Contacting the EAP is easy – our 800 number can be accessed from anywhere in the US, parts of Canada, and Puerto Rico. The EAP is a benefit for employees and their family members. It is easy to access, contact is confidential, and services are provided at no cost to you. Contact us at anytime.

What about staff credentials?

All of our counselors are licensed, certified or hold master's or Ph.D. degrees. They are professionals who can help people deal with a wide spectrum of personal issues.

How is confidentiality ensured?

- The names of the employees or family members using the EAP are not provided to the employer.
- All records are kept in a secure area at Wheeler Clinic and DO NOT become part of the employee's medical or personnel records.
- No information is ever released without the client's written consent, unless legal guidelines mandate otherwise.



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